Technology Steering Committee

September 15, 2008

Members Present: Alan Bearman, Bob Boncella, Robin Bowen, Michael Gunter, Wanda Hill, Donna LaLonde, Juli Mazachek, David Monical, Denise Ottinger

Around the Campus in 60 Seconds –
- ISS participated in the MBA orientation last month providing technical support at the initial meeting of the MBA class. The technical support allowed the first-time students to get logged into the workstations in the lab and successfully utilize the analysis tools.
- A new DNS record was created to allow our web servers to respond to “washburn.edu” queries as if the user typed www.washburn.edu. This should make it easier for inexperienced users to find us on the web.
- We are currently undergoing a license compliance audit by Oracle Corporation. We were “randomly” selected for audit compliance because of our application-specific Oracle license used with Banner.
- For the second year, we used the driver’s license scanning machine at the State Fair.
- We have completed the qualification testing for Endura training. Endura is the new surveillance system we are purchasing to replace the outdated system for WUPD. The training will allow us to purchase and maintain the system at a significant cost reduction to the University.
- The ACCSP2 system countdown is continuing. The system is still operational, but parts are failing, and the maintenance agreement has expired. The MOTD is telling users connecting to the system the machine will be shut down in the next few months. Donna asked for a list of people who are still using WordPerfect on the system. Unless the system fails unexpectedly, we will provide an alternate Unix environment before the system is turned off.
- So far we have 60 registrations for BUGC in November. We are hosting the event here at Washburn this year.
- We provided training this month in SQL Developer.
- The five Stoffer electronic door locks are under contract.

Wireless in Residential Housing.
- We have had sporadic reports of coverage problems with the new wireless installation in student housing. This was very difficult to confirm, since the RAs were not passing on the issues.
- We have made a few adjustments in the system configuration, but need to have a more comprehensive report from the system users. The Director Residential Living has agreed to provide reports from each RA on the status of the system so ISS can resolve any issues.
- The entire wireless system is subject to interference from microwave ovens. Since the the wireless system and microwave ovens operate on the same frequency, leaky microwave ovens can cause complete loss of service. For instance, the microwave in the first floor LLC galley disrupts reception in the galley when it is switched on. The microwave is about six years old.

Emergency Notification System.
- The system will be rolled out within the next two weeks. Dena is just finishing the publicity for the launch.
- The system will notify using voice, text message, and email and is available to all students and employees.
• The system will be known as iAlert.
• Emergency contact information will be entered by Washburn employees and students through Banner self-service.

Higher Education Reauthorization and College Opportunity Act.
• This Act is requiring colleges and universities to act as “police officers” for copyright infringement cases – up to and including using technological means to combat abuse.
• ISS has asked Ken Hackler for his opinion on our good faith compliance with the Act prior to regulations appearing from the Department of Education in 2009 or 2010.

Current Project Status.
• Provided monthly handout on current and proposed projects.
• Robin asked the CAS project for electronic course/program approvals go forward.

Website Redesign Timeline and Implementation.
• A two-page handout was provided showing the current progress and schedule for completion.
• Donna asked if the current design was reviewed by students or anyone outside the web design group. David responded previous versions were reviewed but not the one delivered this past Friday.
• The new template designs will be posted in a hidden, but public location for review.
• ISS has hired a webmaster pending BOR approval this Friday.

Data Custodian Plan/Process
• Per the Committee’s request, a one-page summary was distributed detailing actions other universities have taken with regard to establishing data custodians. This is a critical component needed before we can rollout a solution for data access, such as ODS.
• Also per the Committee’s request, a 44-page list of current Banner Security Classes and class members was presented. A PDF will be sent to the Area Heads present and Tom Ellis for review. Please let ISS know which individuals should be removed from classes which are inappropriate for the employee’s current position.

Committee Set Limit of 20K on all facultystaff emails.
• The Committee reviewed the current size limit of 20K by reviewing the “held” emails from this fiscal year. The Committee raised the limit to 50K to reduce the number of emails held and will review again in January.