Technology Steering Committee

December 17, 2007

Members Present: Robin Bowen, Al Dickes, Tom Ellis, Michael Gunter, Wanda Hill, Don Kellogg, Donna LaLonde, David Monical, Denise Ottinger

Around the Campus in 60 Seconds –

- We are procuring a wireless system to install in Petro to support high-density wireless coverage for Nursing’s PDAs. The plan is to complete the installation by the beginning of the spring semester.
- The additional 36 TB disk storage is on order to augment our current disk storage. The system is two disk systems 12 and 24 TB. The 12 TB system is for direct, on-line storage, and the 24 TB is to begin replacing the tape-based backup system.
- A new sound system was installed in Mulvane museum is working well. Denise was wondering if any request for sound system in the Washburn Room. This has been a problem for some years and really needs to be looked into. Tom mentioned that speakers are working fine, but maybe the amplifier.
- Hi-Tech greeting card is available. Lyall Ford is still taking pictures of each department’s open house and around campus, so keep on checking the updated pictures.
- Mike announced the first edition of ISS monthly newsletter. The hardcopy newsletter is a single page and the rest will be found online. We were going to do a whole newsletter as hardcopy and wrote a cluster of articles, but the cost would be $1500.00 per issue. So, the rest of the newsletter, plus future editions will be online.
- Thompson Baseline server has been received and installed. Mike passed out what Baseline Networking is all about. Baseline is a PC-based information and analytical tool for the institutional equity investor over in the School of Business.
- KTWU file transfer to/from the digital archive is now fully automated. Files are transferred back and forth between the server room in Bennett and KTWU.
- We experienced power problems last week with icicles falling in the area around campus that was flickering power on and off around campus. Some of the switches and routers did not respond well to the power interruption.
- We had A/C problems this weekend in the Bennett server room. The A/C froze up and the temperature rose dramatically in the server room. With the cooperation of Facilities and McElroy’s we did finally get it stabilized. Full repairs will be completed this week.

Campus Power Feeds –

- The campus is powered by two feeds 17th street and 21st, but there is no overlap or cross connection. According to Tom Ellis - Garvey, Petro and
Union are on a loop. Ed Wiss really needs to speak with Tom about campus power feeds.

**SPSS Throughput** –
- There has been slow response on the system (WUSTAT) when lots of users are logged in. Turns out the configuration was never tested with lots of users. Mike mentioned that problem was resolved by changing priorities on the running process so resources are now are shared more equally. In most instances, should experience a much improved experience.
- Robin asked if licenses could be reserved for only faculty, for instance. Mike answered yes, and we have 16 licenses then can be allocated however they are needed. One other option mentioned is to purchase Graduate packs which time out in four years. However, after research, these packages are only available to students and may only be installed on student-owned computers. The package does include the regression and advanced models.
- Mike is working with SPSS to reduce the costs by getting us consortium pricing. Some universities are paying $300 a license which is considerably less than our cost.

**Generator Project** –
- The design for generator powering Bennett, PD, and phone system will be complete this week. Engineering should be done and out for bids this Friday.
- Mike reminded everyone again that generator will power Bennett, PD, and the phone system, in the event of power separation on campus. There will be some trenching along the front of Morgan as power will run underground from Bennett to Morgan.

**Faculty IT Advisory Council Selecting “clicker”** –
- Mike mentioned that decision will be made on Wednesday, December 19th with one of the following Response Systems: Renaissance, eInstruction (CPS), Qwizdom, Turning Point, or Interwrite.

**Public Website Redesign** –
- David announced that the website design is now in the hands of Dana Fry. A grid describing the features of the candidate content management systems has been assembled by Eileen and Sue.
- The content manager server will cost $40,000 with $8,000 year maintenance, which is the downfall. The upside of all this is getting a more professional and dynamic website. The new system will make it easy for people to take responsibility and make sure web content is current and accurate.
- Dave will send the comparison/feature grid to each on committee to look it over and would like to make a decision very soon after the 1st of the year.
- Robin wanted to be certain that training will be available for the system including style guides to ensure a look a feel compatible with our student audience.

**Oracle 10G Upgrade** –
- Mike handed out Decision Item: Oracle 10g Upgrade – Extended Outage of three outages requested for committee to look over. The outages will include
MyWashburn and Banner Oracle Forms. E-mail will remain available except that it will not be available through MyWashburn.

- Donna indicated this timing has been successful in the past.
- Robin asked how will faculty get the message. The message will be sent campus wide by email. Robin would like for Nancy Tate to review the message before it goes out.

**Account Retention Policy Change**

- We need an updated procedure to catch non-students who are admitted but never attend classes. What’s happening is we have people get re-admitted, get all their services back, sign up for classes, drop the class, and get 100% refund.
- We would like to discontinue their accounts, but this is not a process that can be automated. It was agreed that we will have to handle this on a case by case basis to eliminate non-students from using University services.

**Security Perimeter Assessment**

- Should we invest significant money in a perimeter security assessment? The assessment is very expensive and ISS is wondering if we really want to invest in something like this.
- KSU and KS are the only Kansas Regent schools so far that have executed an outside security assessment. We are performing our own internal assessment, but are not security experts.
- Mike suggests that committee have some time to think about this and discuss at next meeting.

**Baseline Modifications of Banner**

- Donna says that the new Federal Regulation requires us to attempt to collect race and ethnicity data.
- ISS has developed a solution that works, but is not as clean as a modification to Banner could provide.
- Wanda has asked if Workflow would provide a solution. Mike will check and report at the next meeting.

**Project Prioritization**

- Mike handed out *Project Development Process and Progress* so committee can see how ISS programming projects are prioritized. Also a status of all current projects and their status was distributed.

**Runner Technologies CLEAN Address Product**

- The yearly subscription is $4,100 and will require another server.
- The Committee ISS to purchase (from the current operating budget) and install the system.