TO SELF-MANAGE YOUR 2-FACTOR DEVICES:

1. If you need to add a new authentication device/phone, manage your existing devices, change your phone number, or re-activate Duo Mobile, please go to https://2factor.washburn.edu:

Using your Washburn credentials, log into https://2factor.washburn.edu. Be sure to perform the Captcha check by checking the checkbox for **I'm not a robot** and following the directions that may pop up. Click on **Submit.**

2. Click on **Send Me a Push**. All you need to do is tap **Approve** on the **Duo** login request received at your registered phone/tablet, then you can manage your devices.

DUO TWO FACTOR AUTHENTICATION MANAGEMENT

Choose an authentication method

📞 Call Me	**Call Me**
⊞ Passcode	**Enter a Passcode**
▣ Duo Push	**Send Me a Push**

What is this? ↗
Need help?

Powered by Duo Security

DUO TWO FACTOR AUTHENTICATION MANAGEMENT

My Settings & Devices

 iOS ▉▉▉▉▉▉▉▉▉   **Device Options**

+ Add another device

What is this? ↗
Need help?

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Default Device: iOS ▉▉▉▉▉▉▉▉▉

When I log in: Ask me to choose an authentication method ▾

Saved

IF YOU CHANGED YOUR MOBILE PHONE *and wish to update that here, choose* ***Call Me*** *instead, answer the call from Duo, and follow the directions. Afterwards, you can click on* ***Reactivate Duo Mobile****.*

Choose ***Call Me*** *or* ***Text Me****, then enter the 6-digit code you receive in the given field and click* ***Continue****.*

*Choose the type of phone, then click **Continue**.*

What type of phone is 785-555-5555?

○ **iPhone**
○ **Android**
○ **Windows Phone**
○ **Other** (and cell phones)

What is this? ☐
Need help?

Powered by Duo Security

Back   Continue

*Install the Duo Mobile app as directed (if needed), then choose **I have Duo Mobile installed**.*

Install Duo Mobile for iOS

1. Launch the App Store app and search for "Duo Mobile".
2. Tap "Get" and then "Install" to download the app.

🔍 duo mobile

Duo Mobile
Duo Security   GET

What is this? ☐
Need help?

Powered by Duo Security

Back   I have Duo Mobile installed

Follow the directions as listed to activate Duo Mobile.
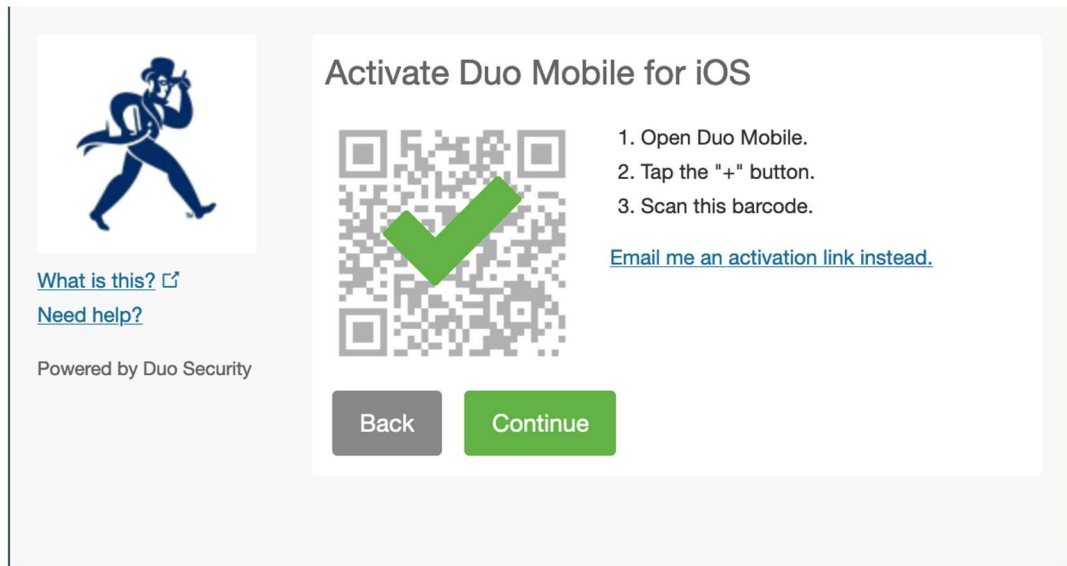
*Click **Continue** or close your browser.*

If you need help enrolling/managing your 2-factor devices in **Duo**, connecting to your **PaloAlto GlobalProtect VPN** client or to **VDI**, or mapping to Washburn network drives once connected, contact support@washburn.edu or call 785-670-3000.