

2021-2022 Assessment Cycle

Assessment Findings

Program Assessment Accomplishments

Targets were evaluated and met for PSLO 1 and PSLO 2 in the BHS program.

Finding per Measure

BHS - Health Services Administration Outcome Set

PSLO 1

Practice leadership and healthcare decision-making skills utilizing critical thinking skills and evidence-based literature

Outcome: Demonstrate critical analysis of scientific evidence

Demonstrate critical analysis of scientific evidence underlying a healthcare problem or condition through a case study and student portfolio completion.

▼ **Measure:** PSLO 1
Program level Direct - Other

Details/Description:	Performance and completion of case study and completion of student portfolio assignment in AL 480 Senior Seminar
Acceptable Target:	70% of students completing the case study will earn a B letter grade or better on the case study 90% of students will complete case study assignment 90% of students will complete the student portfolio

Findings for PSLO 1

Summary of Findings:	94 % of students earned a B letter grade or better on the case study assignment
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Results :

90 % of students completed the case study assignment

Recommendations:

90 % of students completed the student portfolio assignment

Acceptable Target Achievement: Met

Reflections/Notes:

No changes recommended at this time.

The expectations and rigor of the BHS courses have been expanded to stay up to date with changes in Healthcare. BHS students are meeting or outperforming the targets.

PSLO 2

Demonstrate professional oral and written communication skills.

Outcome: Demonstrate problem solving skills conceptualization and research

Demonstrate problem-solving skills conceptualization and research thought completion of the research project and student portfolio.

▼ **Measure:** PSLO 2 *Program level Direct - Other*

Details/Description:

Performance on the research project (final paper), student research project, and portfolio completion rates in AL 480

Acceptable Target:

70% of students will earn a B letter grade or better on the research project (final paper)
90% of students will complete a research project
90% of students will complete a student portfolio

Findings for PSLO 2

Summary of Findings:	91 % of students earned a B letter grade or better on the research project (Final paper) 97 % of students completed the research project 97 % of students completed the student portfolio
Results :	Acceptable Target Achievement: Exceeded
Recommendations:	No interventions are recommended at this time.
Reflections/Notes:	While the expectations and the rigor of the program have increased. BHS students are meeting the targets.

PSLO 3

Examine factors that influence health outcomes of diverse populations

Outcome: Enhancement of communication skills through oral or written presentation

Enhancement of understanding diverse populations' through verbal and written abilities in the final course project completed in AL 430.

▼ **Measure:** PSLO 3
Program level Direct - Other

Details/Description:	Enhancement of understanding diverse populations' through verbal and written abilities in the final course project completed in AL 390 to be updated to AL 430 in Fall of 2022.
Acceptable Target:	70% of students will earn a B letter grade or better on the AL 430 Final course project 90% of students will complete the AL 390 (To become AL 430 in Fall 2022) Final course project

Findings for PSLO 3

No Findings Added

PSLO 4

Communicates a commitment to ethical practice in health care.

Outcome: Demonstrate problem solving skills related to working independently or in a group

Demonstrated in the course evaluations presented to graduating seniors.

▼ **Measure:** PSLO 4 *Course level Direct - Other*

Details/Description:	Students will complete a survey sent upon completion of the BHS courses related to commitment to ethical practices in health care.
Acceptable Target:	80% of students will complete the senior survey which will have questions related to commitment to ethical practices in health care.

Findings for PSLO 4

No Findings Added

Overall Recommendations

No recommendations at this time. The PSLOs were updated in 2021 and minor changes were made in 2022. This was a group collaboration.

I will work with the BHS group and determine the exact date of when senior evaluations will be sent out. This will evaluate the level of commitment to ethical practices in health care.

Overall Reflection

In the past few years, the BHS course rigor has been increased and improved upon. These changes have helped to better prepare the graduating students for a career in healthcare management.

In the Fall of 2022, a survey will be sent out to the graduating students to assess if the program helped prepare them with ethical skills and knowledge for their careers in healthcare.

The BHS program has added an internship experience for those students that did not come from an Allied Health background. Our first intern started her internship this summer at KDHE.

Faculty Collaboration

All BHS faculty participate in evaluating and assessing all PSLOs for the program yearly. BHS Faculty have Team meetings weekly to discuss the BHS curriculum and any changes or modifications that may be needed to be evaluated.

Communication & Collaboration with Students

Learning objectives are included in each syllabus.

Student course feedback is reviewed and recommendations are taken into consideration by BHS faculty.

Communication & Collaboration with External Stakeholders

Organizations that are potential sources of employment for BHS graduates provide feedback and recommendations on course subjects through surveys.

Hospitals and clinics are followed up within our local area for feedback on any new hires that attended the BHS program.

Communication & Collaboration with University

Work with groups within the School of Allied Health to collaborate and grow our BHS program through suggestions and recommendations.

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